



Do you think you may have COVID-19 symptoms?

1 Call your Providence Medical Group doctor's office.

- You'll be asked some brief questions about your symptoms.

Your symptoms do not suggest COVID-19.
We recommend an appointment with your provider to further examine your condition.



Your symptoms indicate COVID-19 is possible.
We'll schedule a prompt — usually the same-day — video or phone appointment with your provider. You'll learn if:

COVID-19 remains a possibility. Your provider will give you authorization for:

- A test for COVID-19
- A test for Flu — this step is important, as the symptoms for Flu can be very similar to COVID-19.

Something other than COVID-19 is likely.
Your provider will recommend treatment, or request you schedule an in-office appointment for further examination.



2 Getting your COVID-19 and Flu tests

As a Providence patient, you have access to the Providence Medical Lab and its fast, thorough test results —

- Your provider can schedule a prompt appointment for testing at the Providence Medical Lab, conveniently located at 2912 Springboro West, Moraine, Ohio 45439. **Upon arriving for your tests, please remain in your car and call (937) 297-8999. You will be met at your car, where nasal swab samples will be taken.**
- The Providence Medical Lab provides both FDA-approved rapid-result COVID-19 antigen testing, and, to protect against the possibility of a false negative, more definitive 'PCR' COVID-19 testing.
- All results are shared with your healthcare provider in a timely manner; **your provider will promptly notify you of results from the COVID-19 antigen test, usually the same day.**

Your Flu test results
Whether your Flu test is positive or negative, your provider will follow up with you as soon as possible, and you'll be given treatment instructions in case of a positive result.

If your COVID test is positive
We strongly recommend you schedule a **video or phone appointment** with your provider as soon as possible.

If your COVID test is negative
Because the rapid-result antigen test carries a small possibility of a false negative, your test sample will be forwarded for a confirming 'PCR' COVID-19 test. The results of this test are usually available within three days, and you will be notified by your provider.